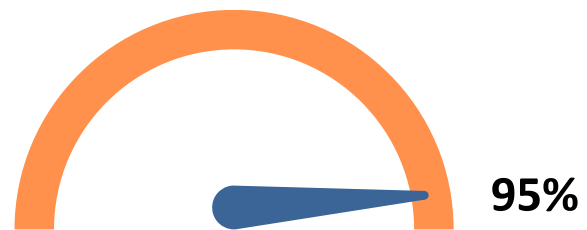


HOME CARE WORKFORCE SUPPORT PROGRAM QUEENSLAND CONSORTIUM

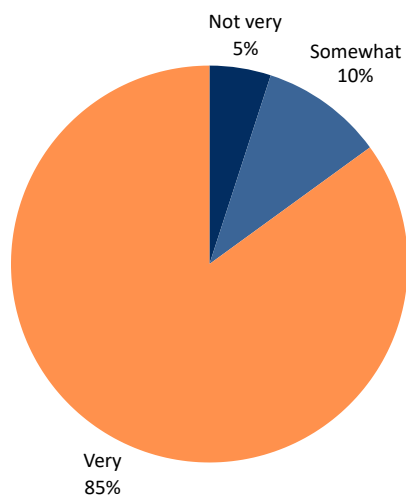
CARE WORKER SURVEY

Thank you for taking part in the evaluation of the **Queensland Home Care Workforce Support Program**. Your surveys helped us to understand why people choose to work in aged care, and the experience of working in this job. Here is a brief summary of some of the findings.

I feel I am making a difference in older people's lives

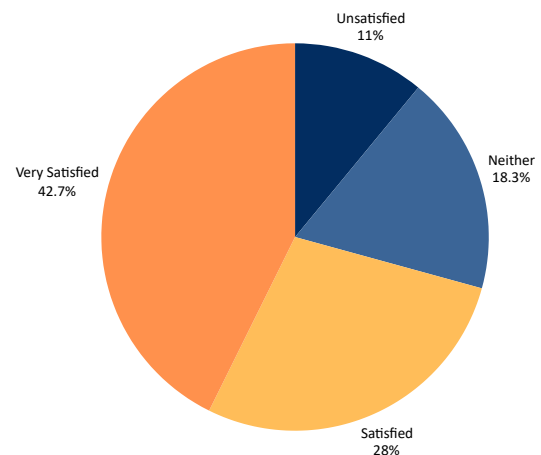


Care workers were strongly motivated by a strong desire to help older people and to make their lives better.



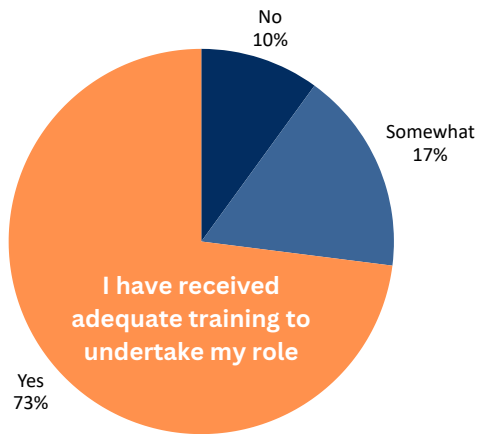
Is your work meaningful?

Most workers felt their work was meaningful, and that they were making a difference in older people's lives.



Are you satisfied with your job?

Most workers felt satisfied with their job, to some extent. However there is room for improvement. Many workers felt they had little control over their work, limited time, and experienced emotional strain. Many felt frustrated by their inability to fully meet their clients' needs and identified the need for tasks to be approached differently for better results.

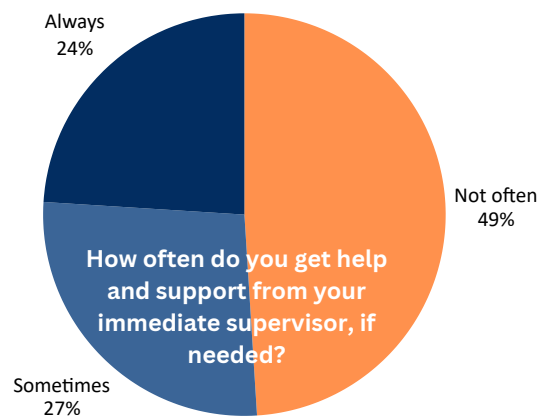


Training

Not all aged care workers have formal qualifications, but all bring valuable life experience. They have been carers, and they have kindness and compassion, problem-solving skills, and other relevant abilities. Around a quarter of care workers said they feel inadequately trained or only somewhat prepared for their role.

Supervision and support

Workers expressed a significant need for more support, both from supervisors and colleagues. In interviews, they highlighted feelings of isolation from supervisors and peers. They often work independently in clients' homes without opportunities for debriefing or problem-solving with colleagues.



Care worker health

Around 40% of workers rated their health as less than "very good" or "excellent." We need to care for the carers, and protect their health..



Strength and resilience

Workers describe themselves as highly resilient and adaptable. They can think under pressure and maintaining a positive outlook despite setbacks.